

A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of November 2022

Data for the month ending November 2022

| S.No. | Received from | Carried forward from previous month | Received during the month | Total Pending | Resolved** | Pending at the end of the month^ | | Average Resolution time^^ (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|---------------|------------|----------------------------------|--------------------------------|-------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 1* | 0 | 1 | 0 | 0 | 1 | 0 |
| 5 | Grand Total | 1 | 0 | 1 | 0 | 0 | 1 | 0 |

*EOW complaint filed by LVB agst. 1. Talwalkar Better Value Fitness Limited Mumbai & Directors 2. Talwalkar Healthclub Limited Mumbai & Directors 3. Axis Bank Limited Ahmedabad 4. Axis Trustee Services Limited in its capacity of Debenture Trustee. The matter is at an investigation stage and ATSL as DT has recorded its statement with EOW office. As informed by the Investigating Officer an FIR is lodged agst. the promoter/directors of the Issuer Companies and the prep. of chargesheet is underway.

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of November 2022

Data for the month ending November 2022

| S.No. | Received from | Carried forward from previous month | Received during the month | Total Pending \$ | Resolved** | Pending at the end of the month^ | | Average Resolution time^^ (in days) |
|-------|-------------------------------|-------------------------------------|---------------------------|------------------|------------|----------------------------------|--------------------------------|-------------------------------------|
| | | | | | | Pending for less than 3 months | Pending for more than 3 months | |
| 1 | Directly from Investors | 191 | 0 | 190 | 1 | 1 | 189 | 67 |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | Stock Exchanges (if relevant) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | Grand Total | 191 | 0 | 190 | 1 | 1 | 189 | 67 |

**Should include complaints of previous months resolved in the current month, if any.

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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| Name of Issuers | Nos. of Complaints | Reason for Pendency |
|--|--------------------|---|
| Core Education and Technologies Ltd | 11 | The Company is under liquidation. As DT we have filed application for staying out of liquidation for realisation of debenture holders dues. |
| Educomp Solution Limited | 6 | The Company is undergoing CIRP process. |
| Elder Pharmaceuticals Ltd | 17 | The Company is under liquidation. As DT we have initiated SARFEASI action on behalf of DHs. |
| Era Infra Engineering Ltd | 7 | The Company is undergoing CIRP process. |
| Essar Power Ltd., | 16 | For ISIN INE538F07132 the Company has informed that it has made payment as per agreed One Time Settlement amount to the NCD holder. We await confirmation on the same. In respect of other NCDs, the Company is in discussion with NCD holders for OTS. |
| First Leasing Company of India Limited | 3 | The Company is undergoing liquidation process. We have filed claims for DHs with the official liquidator. |
| Fortis Healthcare Holdings Private Limited | 1 | The Company has defaulted. The Portfolio manager (for the Debenture holder) is in the process of selling the available security collateral in the secondary market and recover the dues to the extent possible. |
| Future Enterprises Limited | 2 | The Company has defaulted. As DT we conducted several meeting/s with the Debenture Holders (DH's), however due to lack of requisite majority we are unable to get directions for further course of action. The first meeting was held on 07-04-2022 which was adjourned to 14-04-2022 due to lack of quorum. Thereafter, further meetings were held on 06-09-2022, 07-11-2022 however there is lack of majority decision on further course of action. |
| Gammon India Ltd | 2 | The Company has defaulted. |
| Gitanjali Gems Ltd | 11 | The Company is undergoing CIRP process. It is understood that ICICI Bank, the lead lender, has filed liquidation application before NCLT |
| Gujarat NRE Coke Ltd | 4 | The Company is undergoing liquidation process. |
| IFCI Limited | 1 | The issuer has informed that the payments are made on due date, however due to incomplete bank details and change in IFSC and MICR code on account of merger of few Banks, there were more than 7500 rejections of electronic payment, and also due to change in registered address and non updation of new address leads to enormous investor complaints. the company informed that as and when Registrar is getting requisite documents regarding change of Bank details / address , payment is reinitiated to updated bank account of investor/ redemption warrants re-deliver at the new address. |
| Incredible Realcon Private Limited | 2 | The Company has defaulted. As DT we have initiated SARFEASI action on behalf of DHs. |
| Lavasa Corporation Limited | 1 | The Company is undergoing CIRP process. |
| Rajesh Estates and Nirman Private Limited | 4 | The Company has defaulted. |
| Reliance Infrastructure Limited | 1 | The Company has defaulted. As DT we have initiated SARFEASI action on behalf of DHs. |

| | | |
|---|------------|--|
| Spentex Industries Limited | 2 | The Company is undergoing CIRP process. |
| SREI Equipment Finance Limited | 77 | The Company is undergoing CIRP process. Note: On month to month basis follow on queries and emails are being received from SREI investors with respect to voting and progress of CIRP, which are being attended to on timely basis. As these are clarificatory / follow on queries in nature are not being reported as grievance. |
| Transmission Corporation of A. P. Limited | 14 | The Company has defaulted. As DT we have conducted bond holders meeting and the Company is making payments in stages to the bondholders. Further the Company has informed that it has made the balance principal payment and we await confirmation from the Bond Holders |
| Tulip telecom Limited | 1 | The Company is undergoing liquidation process. |
| Yes Bank Ltd | 7 | The Issuer has informed that the AT-1 Bonds were written down vide order of the Administrator dated March 14, 2020. ATSL has filed a writ petition challenging the Write-off of AT-1 Bonds and the matter is sub-judice before the Hon'ble High Court of Bombay |
| Total | 190 | |

| #Month – wise complaints data on half yearly basis (on aggregate basis) | | | | | |
|--|--------------------|--|-----------------|-----------------|----------------|
| SN | Month | Carried forward from previous month | Received | Resolved | Pending |
| 1 | June, 2022 | 207 | 0 | 16 | 191 |
| 2 | July, 2022 | 191 | 1 | 0 | 192 |
| 3 | August, 2022 | 192 | 1 | 2 | 191 |
| 4 | September, 2022 | 191 | 3 | 2 | 192 |
| 5 | October, 2022 | 192 | 0 | 0 | 192 |
| 6 | November, 2022 | 192 | 0 | 1 | 191 |
| | Grand Total | | 5 | 21 | 191 |

#The information includes complaints from A+B as above

| Trend of annual (Financial Year) disposal of complaints (for 5 years on rolling basis) (on aggregate basis) | | | | | |
|--|--------------------|---|-----------------|-----------------|----------------|
| SN | Year | Carried forward from previous year | Received | Resolved | Pending |
| 1 | 2017-18 | 136 | 50 | 25 | 161 |
| 2 | 2018-19 | 161 | 49 | 57 | 153 |
| 3 | 2019-20 | 153 | 15 | 13 | 155 |
| 4 | 2020-21 | 155 | 199 | 90 | 264 |
| 5 | 2021-22 | 264 | 149 | 204 | 209 |
| 6 | 2022-23 | 209 | 9 | 27 | 191 |
| | Grand Total | | 471 | 416 | 191 |